Residential Supervisor | Women's Emergency Shelter

Gateway Mission
Gateway Mission is a Christ-centered ministry serving men, women, and children experiencing homelessness in West Michigan. Our mission is to declare and demonstrate the love of Jesus by providing housing and programs for the homeless and less fortunate.

We believe meeting immediate needs creates opportunities for lasting change. Through safe shelter, meaningful relationships, and the hope of the Gospel, we seek to equip each person we serve to follow Jesus and live as a productive citizen.

Women's Ministry
Gateway Mission's Women's Center provides a safe, welcoming environment where women and children receive care, encouragement, and opportunities for change.

Our residential programs—Open Door, Pathway, and Forge—serve women at different stages of their journey. Staff members help meet daily needs while building relationships, maintaining a safe environment, and demonstrating the love of Christ.

Residential Supervisors play an essential role in this ministry, providing consistent care and leadership throughout each shift.

The Opportunity
The Residential Supervisor oversees daily shelter operations during an assigned shift, ensuring guests and students experience a safe, clean, and welcoming environment.

This position combines practical responsibilities with personal ministry. Residential Supervisors respond to guest needs, maintain appropriate boundaries, address challenging situations, and help ensure shelter policies and procedures are followed.

What We're Looking For
We are seeking a dependable, compassionate individual who can balance genuine care for people with the judgment and accountability needed in a residential shelter.

The ideal candidate demonstrates:

- **Christian commitment:** A personal relationship with Jesus Christ and a desire to share the hope of the Gospel.

- **Compassion and respect:** Serves women experiencing difficult circumstances with dignity, patience, humility, and appropriate boundaries.

- **Sound judgment:** Responds calmly and confidently to challenging behavior, emergencies, and changing needs.
- **Integrity and accountability:** Demonstrates personal responsibility, follows procedures, and maintains a safe environment.
- **Communication and teamwork:** Builds positive relationships with guests, students, coworkers, volunteers, and ministry leadership.
- **Servant leadership:** Willingly meets practical needs while recognizing that offering hope and opportunities for lasting change is central to our ministry.

Personal Characteristics
Gateway Mission seeks individuals who are practicing believers in Jesus Christ, actively involved in a local evangelical church, and aligned with our **Mission, Vision, Core Values, Statement of Faith,** and **Qualifications for Employment.**

How to Apply
Interested candidates are encouraged to review the full job description and apply through Gateway Mission's Careers page Careers | Gateway Mission

Learn About Gateway Mission
Visit hopefoundhere.org and follow Gateway Mission on Facebook and Instagram to see our ministry in action.